

PRIVACY NOTICE

Introduction

This privacy notice explains in detail the types of personal data DNT Company Ltd may collect about you when you interact with us. It also explains how we collect it, what we use it for, how we store it, who we share it with and how we keep it safe. We want you to be fully informed about your rights and hope the following sections answer any questions you may have but, if not, please do get in touch with us. Our contact details are at the bottom of this notice.

We may need to update this privacy notice from time to time, but we will notify you of any significant changes.

What we mean by personal data

Personal data means information which identifies you or could be used to identify you, such as your name and contact details. It may also include information about how you use our website.

When we collect your personal data

When you request a brochure on our website
When you search our website
When you contact us, for example with an enquiry, query or a complaint

The type of personal information we collect and keep

We may take and retain your title, gender, name, email address and contact numbers. Any information we keep in these circumstances allows us to fulfil any contract and contact with you.

When you use our website

To deliver the best possible website experience, we collect technical information about your internet connection and browser, as well as the country and telephone code where your computer is located, the web pages viewed during your visit and any search terms you entered. For more information on the data we collect and how we use it, please view our cookie policy.

The legal bases we use for handling your personal information

The law on data protection sets out a number of different legal bases under which a company can collect and use someone's personal data. DNT Company Ltd uses two legal bases: contract and consent.

Contract - We need your personal information so that we can provide you with the correct quote for your enquiry and fulfil our contractual obligations to you to provide you with your chosen order.

Consent- We will ask for your consent before emailing you DNT Company Ltd offers, news and promotions that we think you might be interested in. We never sell our mailing list and you will only hear from DNT Company Ltd.

When we send marketing communications and how to unsubscribe

At the time of collecting your personal information, we will ask you for your consent to email you our stock lists, offers and news. If you say no, we will remove you from our mailing list. If you say yes, you can change your mind at any stage by emailing your request to admin@dntltd.co.uk or call us on 01527 895050

DNT Company Ltd does not sell its mailing list and you will only ever hear from us.

How we store and keep your personal data safe

We are committed to keeping your personal data safe and secure. Your information is primarily stored in our computerised system. We will retain all your personal data indefinitely. We do not share your personal data.

Correcting inaccurate personal data

We endeavour to keep your personal information up-to-date. If you find that the information we hold on you is incorrect, or if there has been a change, please let us know so that we can update our records. If you wish to erase your personal data from our records, known as 'the right to be forgotten', please send your request to us at admin@dntltd.co.uk, or call us on 01527 895050.

Obtaining a copy of your personal data

You have the right to obtain a copy of your own personal data free of charge. Please send your request to us at admin@dntltd.co.uk, or call us on 01527 895050. We will provide you with this as soon as we can, but at the latest within one month of receipt of your request.